

## Implementation, Maintenance and Support Services for Call Centre Automation (CCA) System

### RFP Acknowledgement Form

From (Tenderer) : \_\_\_\_\_

To : \_\_\_\_\_

Attention : Tender Secretariat

Email Address : \_\_\_\_\_

Tender Procurement : \_\_\_\_\_

Please confirm the following statement with a tick (✓).

#### A. Submission of Proposal

- We intend to submit a bona fide proposal by the date and time stated in your RFP document.
- With reference to the RFP, we hereby enclose our offer for the implementation of the Call Centre Automation.
- We undertake to provide all the services prescribed in the RFP to be entered with AICB and comply within the timeframe specified therein if AICB's accepts our offer
- We confirm that our offer is made in compliance with the RFP and shall remain valid for 6 months from the closing date of the RFP.

#### B. Compliance Clauses

- Declaration of Compliance with anti-bribery and corruption policy (refer to Appendix A, section 4).
- Personal Data Protection (refer to Appendix A, section 5)

Please indicate the no. of attendees for the Pre-Proposal Briefing, if any.

C. Attendees			
No.	Name	Designation	Contact Number
1			
2			

#### D. Not Participating in the Tender

- We do not intend to submit a proposal and decline to bid based on the following reason(s):

Company Name	
Authorised Representative	
Designation	
Signature	
Date	
Company Stamp	